

## **Annex A: Quotes from the Industry**

### **Focal Shipping Services Pte Ltd:**

“Focal Shipping Services (FSS) is pleased to have coordinated major crew changes in accordance with the new protocols and guidelines implemented by the Maritime and Port Authority of Singapore. FSS team would like to extend our gratitude towards the Singapore Regulatory Authorities for adopting protocols to facilitate the safe exchange of crews during these challenging times. FSS team remains committed for the wellbeing of the seafarers and to provide services to all our valued customers,” said Mr Abishek Krishnan, Operations Manager, Focal Shipping Services Pte Ltd,

### **Ben Line Agencies (Singapore) Pte Ltd**

“The COVID-19 pandemic has had a significant impact on all aspects of the maritime industry. The impact has been particularly severe for the crew on board the ships, with their inability to sign off due to the restrictions on the movement of people across international borders. The new protocols issued by the Maritime and Port Authority of Singapore (MPA) for the safe passage of crew on and off ships in Singapore have enabled us to offer our principals the ability to conduct crew changes in a safe and efficient manner. The MPA have been extremely supportive of ships and their crew calling the port during these unprecedented times and this goes a long way to ensuring that Singapore maintains its status as a premier global hub port, supporting the maritime industry,” said Mr Thomas Paterson, Country Manager, Ben Line Agencies – Singapore.